

Vendor	Product Name	System Purpose	Categories, Layers, or Modules	Custodian	Collection Frequency	Update Frequency
Fidelity Information Systems	H.T.E. Naviline	Customer Information System (CIS)	Customer Billing	Finance Department	Daily	Daily
		Financial System	Cash Management			
		Human Resources	Accounts Receivable			
			Accounts Payable			
			Payroll			
			Purchasing			
			Fixed Asset Management			
			General Ledger Tracking			
			Job/Pay Classification			
			Personnel Maintenance			
			Benefits Administration			
	TrakIT	Code Enforcement	Municipal Code Violation Tracking	Code Enforcement Division	Daily	Daily
		Permitting	Permit Processing			
Adaptive Insights	Adaptive Planning	Budget Planning	Expenditure Worksheet Estimation	Finance Department	Annually	Annually
	Office Connect		Revenue Worksheet Estimation			
Selectron Technologies	Selectron IVR	Interactive Voice Response System (IVR)	Bill Payment	Finance Department	Daily	Daily
Active Network	Active Net	Recreation Management Software	Program Registration	Parks & Recreation	Daily	Daily
			Online Registrations			
			Online Payments			

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ESRI	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Water Infrastructure	Public Works	As needed	As needed
			Storm Drain Infrastructure			
			Wastewater Infrastructure			
			Addresses and Sub-Addresses			
			Businesses			
			Streetlights			
			Fire hydrants			
			Parcel information			
			Maps			
Imagery						
Aztec Systems	Cityworks	Maintenance Management System (MMS)	Work Order Management	Public Works	Daily	Daily
			Inspection Management			
			Streetlights			
			Sewer system			
			Water system			
Accela	Public Interaction	Online Mobile Application	Building/Facility Maintenance	City Clerk	Daily	Daily
		Submission of Public Service Requests	Drainage Concerns	City Manager		
		Access to Current City Information	Water Quality Concerns	Community Development	As needed	As needed
			Pothole/Roadway Problems	Public Works		
			Vehicles parked on lawns	Parks & Recreation		
			Parks/Landscape Maintenance	Police		
			City Council Requests	City Clerk		
			Sewer Blockage/Overflow	Public Works		
			Graffiti Reporting			

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			Roadway Debris			
			Water Waste/Conservation			
			Code Enforcement			
			Streetlight Problems			
			Water Leaks			
			Street Signs			
			General Public Requests			
			City Calendar			
			City News & Updates			
			Job Openings			
			City Contact Information			
FuelMaster	GasBoy	Fuel Management System	Manage and report fuel usage	Public Works	Daily	Daily
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
NeoGov	Applicant Tracking	Online Applicant Submission & Tracking	Applicant Submission	Human Resources	Daily	Daily
			Applicant Tracking			
Laserfiche	Laserfiche	Document Management System (DMS)	Document Repository	City Clerk	Daily	Daily
			Audit Trail			
			API Access			
ShoreTel	ShoreTel	VOIP Phone System	Receive and send phone calls and voicemail messages	Information Technology	Daily	Daily
SolarWinds	SolarWinds	Helpdesk/Service Request System	HW/SW Inventory	Information Technology	Daily	Daily
			Track & Manage Service Requests			
			Knowledge Base			
			Employee Self Service Submissions			

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Sophos	Sophos	Anti-Spam System	Review and edit email messages for malicious content	Information Technology	Daily	Daily
Sunridge	RIMS	Computer-aided dispatch	Receive and manage calls to PD Dispatch	Police	Daily	Daily
Vision Internet	Website Content Management System	Content Management System (CMS)	Editing and Management of City Website	Information Technology	Daily	Daily
				City Clerk		
				City Manager		

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				Community Development		
				Finance		
				Parks & Recreation		
				Police		
				Public Works		
Developed In-house	City Staff Intranet	Intranet Site	Self Service Requests	Information Technology	As needed	As needed
			City Guidelines and Policies			
			Idea Submission			
			Staff Recognition			
			Forms			
PBTech	PBTech Video Streaming	Video Streaming Service	Live Internet Stream of Current City Council Meeting	Information Technology	Per meeting	Per meeting
Code Publishing Co.	Code Publishing	Publishing of Galt Municipal Code	Publishing of Galt Municipal Code	City Clerk	As needed	As needed