

Vendor	Product Name	System Purpose	Categories, Layers, or Modules	Custodian	Collection Frequency	Update Frequency
<b>CentralSquare Technologies</b>	H.T.E. Naviline	Customer Information System (CIS)	Customer Billing	Finance Department	Daily	Daily
		Financial System	Cash Management			
		Human Resources	Accounts Receivable			
			Accounts Payable			
			Payroll			
			Purchasing			
			Fixed Asset Management			
			General Ledger Tracking			
			Job/Pay Classification			
			Personnel Maintenance			
			Benefits Administration			
<b>IWorqs</b>	<b>IWorqs</b>	Code Enforcement	Municipal Code Violation Tracking	Code Enforcement Division	Daily	Daily
		Permitting	Permit Processing	Building Division	Daily	Daily
<b>Adaptive Insights</b>	Adaptive Planning	Budget Planning	Expenditure Worksheet Estimation	Finance Department	Annually	Annually
	Office Connect		Revenue Worksheet Estimation			
<b>Selectron Technologies</b>	Selectron IVR	Interactive Voice Response System (IVR)	Bill Payment	Finance Department	Daily	Daily
<b>Active Network</b>	Active Net	Recreation Management Software	Program Registration	Parks & Recreation	Daily	Daily
			Online Registrations			
			Online Payments			

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<b>ESRI</b>	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Water Infrastructure	Public Works	As needed	As needed
			Storm Drain Infrastructure			
			Wastewater Infrastructure			
			Addresses and Sub-Addresses			
			Businesses			
			Streetlights			
			Fire hydrants			
			Parcel information			
			Maps			
			Imagery			
<b>Aztec Systems</b>	Cityworks	Maintenance Management System (MMS)	Work Order Management	Public Works	Daily	Daily
			Inspection Management			
			Streetlights			
			Sewer system			
			Water system			
<b>Accela</b>	Public Interaction	Online Mobile Application	Building/Facility Maintenance	City Clerk	Daily	Daily
		Submission of Public Service Requests	Drainage Concerns	City Manager		
		Access to Current City Information	Water Quality Concerns	Community Development	As needed	As needed
			Pothole/Roadway Problems	Public Works		
			Vehicles parked on lawns	Parks & Recreation		
			Parks/Landscape Maintenance	Police		
			City Council Requests	City Clerk		
			Sewer Blockage/Overflow	Public Works		
			Graffiti Reporting			

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			Roadway Debris			
			Water Waste/Conservation			
			Code Enforcement			
			Streetlight Problems			
			Water Leaks			
			Street Signs			
			General Public Requests			
			City Calendar			
			City News & Updates			
			Job Openings			
			City Contact Information			
<b>FuelMaster</b>	GasBoy	Fuel Management System	Manage and report fuel usage	Public Works	Daily	Daily
<b>Microsoft</b>	Exchange	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
<b>NeoGov</b>	Applicant Tracking	Online Applicant Submission & Tracking	Applicant Submission	Human Resources	Daily	Daily
			Applicant Tracking			
<b>Laserfiche</b>	Laserfiche	Document Management System (DMS)	Document Repository	City Clerk	Daily	Daily
			Audit Trail			
			API Access			
<b>Mitel</b>	Mitel	VOIP Phone System	Receive and send phone calls and voicemail messages	Information Technology	Daily	Daily
<b>SolarWinds</b>	SolarWinds	Helpdesk/Service Request System	HW/SW Inventory	Information Technology	Daily	Daily
			Track & Manage Service Requests			
			Knowledge Base			
			Employee Self Service Submissions			

**City of Galt Enterprise Systems** Generated July 1, 2019

<b>Sophos</b>	Sophos	Anti-Spam System	Review and edit email messages for malicious content	Information Technology	Daily	Daily
<b>Sunridge</b>	RIMS	Computer-aided dispatch	Receive and manage calls to PD Dispatch	Police	Daily	Daily
<b>Vision Internet</b>	Website Content Management System	Content Management System (CMS)	Editing and Management of City Website	Information Technology	Daily	Daily
				City Clerk		
				City Manager		

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				Community Development		
				Finance		
				Parks & Recreation		
				Police		
				Public Works		
<b>Developed In-house</b>	City Staff Intranet	Intranet Site	Self Service Requests	Information Technology	As needed	As needed
			City Guidelines and Policies			
			Idea Submission			
			Staff Recognition			
			Forms			
<b>PBTech</b>	PBTech Video Streaming	Video Streaming Service	Live Internet Stream of Current City Council Meeting	Information Technology	Per meeting	Per meeting
<b>Code Publishing Co.</b>	Code Publishing	Publishing of Galt Municipal Code	Publishing of Galt Municipal Code	City Clerk	As needed	As needed